



August 3, 2017

Via Electronic Filing

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, D.C. 20554

**RE:** Notice of Substantive Change, *Structure and Practices of Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch:

Pursuant to 47 C.F.R § 64.606(f)(2), Convo Communications, LLC (“Convo”) is providing the Commission with notification of the following substantive changes. On or around July 26, 2017, Convo released an updated version of its Convo software for Windows. The new software contains the following additions and updates:

- A new video engine, enhanced video quality, and audio in point to point calls.

Convo Communications continues to meet the Federal minimum standards for telecommunication relay services with this new substantive change.

Sincerely,

/s/

Amanda Montgomery  
Legal Compliance and Policy Manager

cc: Eliot Greenwald, Deputy Chief  
trsreports@fcc.gov